



Key factors in the success of knowledge management co-operation in subway Tehran and Suburbs

Seyed sajjad Mousavi 1, Amir Ashkan Nasiripour2 and Soudabe Jjalili3

1Department of management , Electronic branch, Islamic Azad University, Tehran, iran

2Science Research Branch , Islamic Azad University, Tehran, iran

3. West Tehran Islamic Azad University, Tehran, iran

sajjademousavi@gmail.com

ABSTRACT

The purpose of this paper is to provide a better understanding of the important issues is the implementation of knowledge management in Metro Tehran. Given that knowledge on the relationship between people and how to use information technology to realize the purpose of the introduction of knowledge management solutions that help organizations to achieve the objectives. Measures introduced in the major categories that the general plan provides a knowledge management system. The main axes: leadership, organizational culture, processes, explicit and tacit knowledge, knowledge centers, measure the knowledge, people and skills, leverage and reinforcement market knowledge and technological infrastructure. Knowledge Organizational To According to Dominant Management Successful World, One From The main Capital Company's will be, will become That Manage Optimized It Cause Promotion Level Qualitative Organization Is. Management Knowledge A term That Nowadays At Literature Manage And Business And Work Very Common Goods Is And Those That At This Working area To Activity Are Good they know At So This Word What Areas Professional Several Existence That Researchers Different Busy To Activity And Research On On They Are. Pundits At This Arena Key factors Several To Direction Implementation successful Manage Knowledge Expression Have

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INTRODUCTION

Today all scientific working groups and acknowledge, that the organizations can compete in the business world, the presence of persistent, they must work around knowledge. Despite being a source of knowledge is essential for organizational survival and success of organizations provided access to a deep knowledge and understanding at all levels, but many organizations still have not paid attention to knowledge management seriously. According to Peter Drucker, "The secret of success of organizations in the 21st century knowledge management" is.

Data , Information And Knowledge

At While That Data And Collection And From Knowledge, Calculation And Statistics Is; Information, Structured data Or Processing Goods And Is That To Time And Right The Is . Knowledge Information Is That Conceptually, Connected And Able Performance is . Relationship Among Data And, Information And Knowledge At Shape under the play Data Goods Is .

Although Data And, Information And Knowledge, All To Title Property And Organization Treatment The There, Knowledge Level Importance Higher To Ratio To Data And Information Is. Knowledge, Implications To Transferred The So Ali Despite Fleeting And, Worth A. To Opinion Hvlsapl Knowledge, With Specifications To Description Under Is That It To From Other With And Organization, Different A.

Beyond conceptual knowledge and information. Data on numbers and call It is said that alone has meaning for organizations that are not functional. Information is transmitted and interpreted as a

message. Information related to the collection of data known as a message. Usually information on decision-making in the organization. Knowledge to organize data collection, practical approach, the results of using it in various decisions and relevant training, it is said. Sometimes the wrong "knowledge management" and "information management" seen one, but the two are not the same. Management focuses specifically on data processing. Infrastructure, skills, knowledge, experience and expertise of each individual. The physical assets of an organization are not only financial capital and knowledge capital above the capital, is considered. Knowledge management in an organization, consisting of strategies and processes that are able to meet the needs of the organization, customers and employees to meet. Others stated that knowledge management, extensive process know that would identify, organize, transfer and use of information and experiences Mydhd.It neglect many organizations consider the internal organization of the knowledge, understanding different that this issue exists in organizations. For the implementation of knowledge management in a period of relatively "long, providing intellectual and cultural backgrounds, skills and training, and knowledge centers providing technological platforms is required.

In continuation of the themes that are vital to the success of knowledge management in organizations, introduced and their role in improving the efficiency and The effectiveness of business processes, organizations are examined.

Leadership in Knowledge Management: Like most applications, knowledge management projects should benefit from the support of senior management. Perform knowledge management in an